



Accredited Certification International

ISO 20121

Event Sustainability Management System Certification

ISO 20121 is a management system standard that has been designed to help all members of the event industry supply chain including organizers, event managers, stand builders, caterers and logistics suppliers to improve the sustainability of their event related activities, products and services. It can be applied to a single event or a venue.

The standard is to provide a framework to help identify the potentially negative social, economic and environmental impacts of events. Organizers can then remove or reduce negative impacts through improved planning and processes. ISO 20121 requires a systematic approach to addressing sustainable development issues in relation to event planning rather than an ad-hoc approach. It facilitates improved sustainability performance.

ISO 20121 also includes practical guidance on communications, operational planning and control, stakeholder identification and engagement, supply chain management and procurement, and issue evaluation.



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Benefits:

- Simpler, clearer and more effective systems and processes
- Offers a strategic way to manage sustainability and embed continual improvement
- Reduce costs, carbon emissions and waste, better manage the biodiversity of venues and achieve a diverse and inclusive workforce
- Enhance international reputation and reduce the risks of legislative breaches

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國際認可認證

ISO 20121

活動項目可持續性管理體系認證

ISO 20121是一個管理體系標準，用以協助活動項目產業中的供應鏈各方，包括組織者、活動項目管理者、場地設置者、餐飲供應商、物流服務供應商，改善與項目相關的活動、產品和服務的可持續性。此標準可以應用在單次活動項目或提供空間舉辦各大型活動的活動場地。

此標準提供了一個框架協助識別項目活動中的社會、經濟和環境方面的潛在負面影響。由此組織者便可以透過已改進計劃和程序，消除或減少負面衝擊。ISO 20121要求一個系統的方法，而不是臨時措施解決實踐活動項目規劃中的可持續發展問題。它有利於提高可持續發展方面的表現。

ISO 20121還包括通信、業務規劃及控制，利益相關者的識別及邀約，供應鏈管理和採購，以及問題評估等方面的實務指引。

好處

- 更簡化、清晰和有效的體系和流程
- 提供一個策略性的方式管理可持續發展和深入持續改進
- 減少成本、碳排放和浪費，更好地管理活動項目的多樣性並實現一個既集中而又多元的工作團隊
- 增加國際聲譽和減少違反法律的風險



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ISO 20121 Event Sustainability Management System Training

TES1	ISO 20121 Introduction	3 hours
Details ~ ISO 20121 Event Sustainability Management principle ~ ISO 20121 certification worldwide ~ Certification process and its necessary requirements		
TES2	ISO 20121 Effective Application	1 day
Details ~ Introducing ISO 20121 ~ Review on the requirements and implementation guidelines of ISO 20121 ~ Business processes approach ~ The direction of ISO 20121		
TES3	ISO 20121 implementation and documentation	1 day
Details ~ISO 20121 requirements for documentation and why documentation required ~Process approach to create practical documents ~System Documentation ~Updating and Maintenance of Event Sustainability Management System		
TES4	ISO 20121 Internal Auditor Training	2 days
Details ~ Documentation review ~ Comparison between internal and external audit ~ Event Sustainability Management auditing ~ Internal audit results evaluation and reporting		
Date	Courses are organized once a month. Detailed schedule can be found on our website.	
Venue	ACI Training Centre	
Methodology	Presentation, Workgroup Discussion, Case Study & Exercise	
Certificate	Certificate of successful completion will be issued to delegates who have attended full course	



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活動項目可持續性管理體系培訓課程

TES1	ISO 20121入門	3小時
內容 ~ ISO 20121活動項目可持續性管理體系原理 ~ ISO 20121 體系認證在全球的發展概況 ~ 瞭解認證程序及基本要求		
TES2	ISO 20121有效應用	1 日
內容 ~ ISO 20121概述 ~ ISO 20121之要求及實施指引的檢視 ~ 活動項目運作程序的方法 ~ ISO20121要求之發展及其影響		
TES3	ISO 20121文件處理	1 日
內容 ~ISO 20121對文件的要求及為何有此要求 ~過程方法以建立實用文件 ~系統文件 ~更新和維護活動項目可持續性管理體系		
TES4	ISO 20121內部審核員培訓	2 日
內容 ~ 體系文件系統檢視 ~ 內部與外部審核之比較 ~ 活動項目可持續性管理體系之審核(包括審核方法、準備、審核技巧和報告) ~ 內部審核結果評估和報告		



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上課日期	培訓課程每月舉辦一次，具體開課日期可瀏覽本公司網頁
地點	ACI 培訓中心
上課模式	講解、小組討論、練習及個案研習
獲取資格	完成課程之學員將獲頒發課程完成證書乙張