Reindustrialisation and Technology Training Programme (RTTP)

Online System

User Guide for Companies

1. General Navigation



♣ Below is an overview of all available functions in the menu bar:

Menu Bar	Functions
<your account="" login=""></your>	Update your account profile
AA	Adjust font size
繁簡	Switch to other languages
Home	Provide quick links to access various functions and
	reminder messages
Training Grant	Submit training grant application for public
Application	course/tailor-made course
My Application	Check application progress or continue to submit
	drafted application
My User	Manage all user accounts within company
My Organisation	Update company's profile

♣ The available functions in the menu bar are subject to the role of the user account

2. User Account Registration

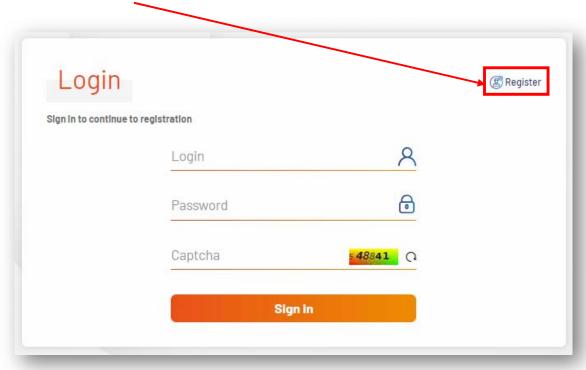
2.1 Register a new account

Flow for a company to register a new account under the online system

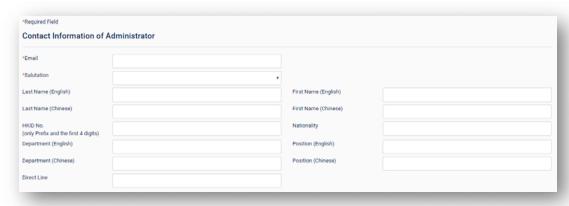
Setup an "Administrator" account and provide company particulars
Receive an account activation email
Click the URL provided in the account activation email
Setup password for "Administrator" account
Complete

Step 1: Setup an "Administrator" account and provide company particulars

Click Register icon in the login screen



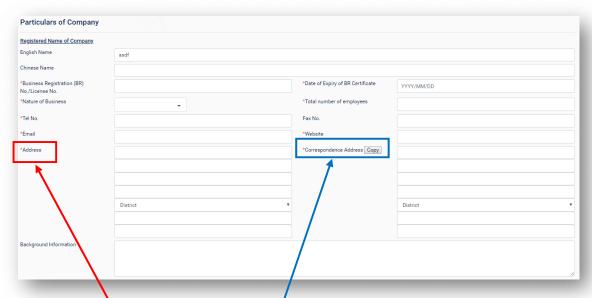
Fill in contact information of "Administrator"



Points to note:

- The first user account registered under the online system will be automatically set as the role of "Administrator". Users with the role of "Administrator" can manage or create other user accounts within the company, submit training grant application and update particulars of company. The number of "Administrator" user accounts in a company is not limited. In other words, "Administrator" is allowed to create another user with the same role as "Administrator" for its company
- Please provide a valid email address as it will be used as the login name and confirmation email will be sent to this email address

Fill in particulars of company

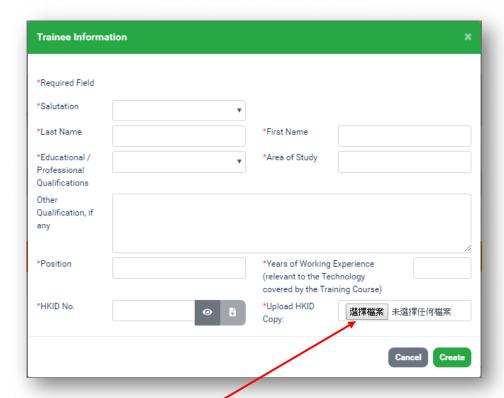


Points to note:

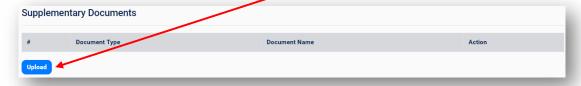
- The Address should normally be the address registered under Business Registration Certificate, while a different Correspondence Address can be used for mailing purposes

Fill in trainee information by clicking Create





- > Click Create to create another trainee record
- Please Upload the scanned image of trainee's HKID card
- > Created trainee's record can be selected in the system in subsequent training grant application
- Information of trainees can also be created or updated later when applying training grant
- Provide supplementary document to Upload the image of a valid Business Registration Certificate



Step 2: Receive an account activation email

When your application is approved, an account activation email will be sent to the previously provided email address

Dear Sir / Madam,
Thank you for your interest in applying the Reindustrialisation and Technology Training Programme (RTTP).
Your account, under the name of XXXXXX, has been created / reset password. Please go to the link below to activate your account by 23:59 on 1 FEBRUARY 2019:
<u>Link</u>
Pleasanote that you will not be able to log back into your account until you have activated the account or reset the password. You can then gain access to the RTTP Online System with your account name and password to submit your application.
Should you need any assistance, please email to us at rttp@vtc.edu.hk .
RTTP Secretariat
Vocational Training Council

(This email is a system generated message. Please do not reply to this message.)

Step 3: Click the URL provided in the account activation email to access the following screen and setup password for "Administrator" account

Email	hannyha@vtc.edu.hk	
Password #		
Confirm Password		
	Reset	

- Points to note:
 - The account must be activated within specified period
 - Please follow the rules for strong password

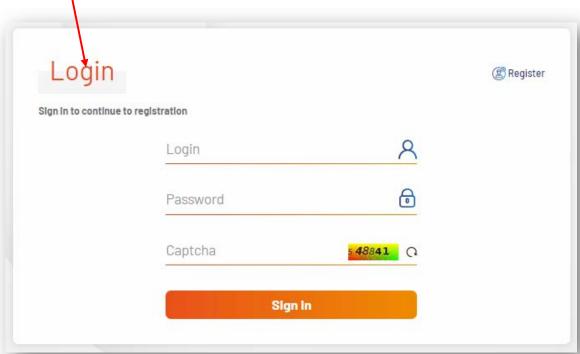
2.2 Setting up additional user accounts

Flow for setting up additional user accounts

- "Administrator" login to the system
 Input new user account's information
 - Receive an account activation email and click the URL to activate the account
 - Complete

Step 1: "Administrator" login to the system

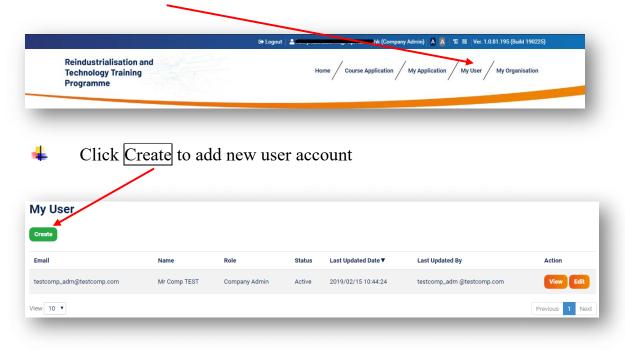
Login to the system by using the Administrator's credentials



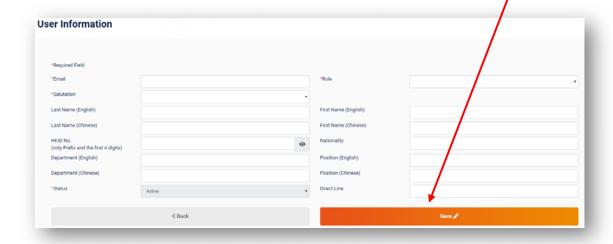
- Points to note:
 - > Only "Administrator" can create other user accounts for the company
 - There are three different roles of the user account:
 - a. "Contact Person" who can only draft the training grant application
 - b. "Authorised Person" who can draft and submit application (even drafted by others)
 - c. "Administrator" who can draft and submit application, as well as manage the user accounts and update particulars of company

Step 2: Input new user account's information

♣ Select My User from the menu bar



Input all the required information and after finished, click Save



- Points to note:
 - Be sure to provide a valid email address as it will be used as the login name and a confirmation email will be sent to this email address
 - > Email address cannot be changed once create

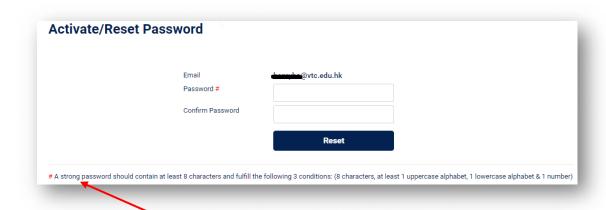
Step 3: Receive an account activation email

An account activation email will be sent to the previously provided email address

Dear Sir / Madam,
Thank you for your interest in applying the Reindustrialisation and Technology Training Programme (RTTP).
Your account, under the name of XXXXXX, has been created / reset password. Please go to the link below to activate your account by 23:59 on 1 FEBRUARY 2019:
Link
Please note that you will not be able to log back into your account until you have activated the account or reset the password. You can thou gain access to the RTTP Online System with your account name and password to submit your application.
Should you need any assistance, please email to us at rttp@vtc.edu.hk .
RTTP Secretariat
Vocational Training Council

(This email is a system generated message. Please do not reply to this message.)

← Click the URL provided in the email to access the following screen:



- Points to note:
 - The account must be activated within specified period
 - Please follow the rules for strong password

3. Submit training grant application for public courses

Flow for submitting training grant application for public courses



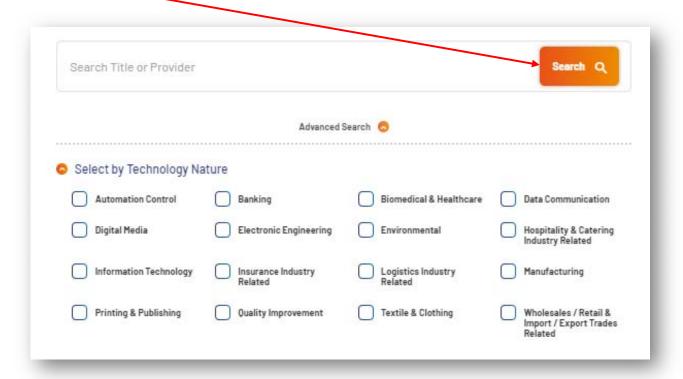
Step 1: Search for course to apply for training grant

♣ Click Course Application from the menu bar

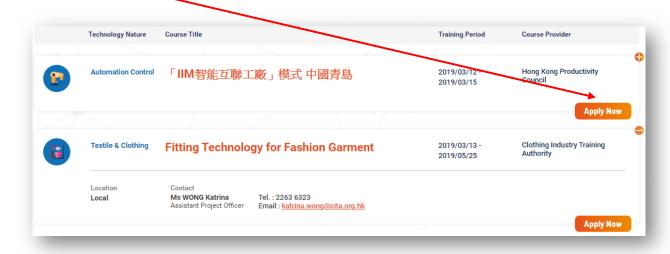


Click Public Course from the main menu



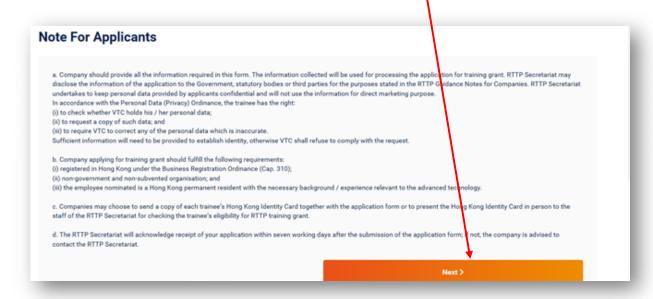


♣ Click the Apply Now button to apply the training grant of the public course

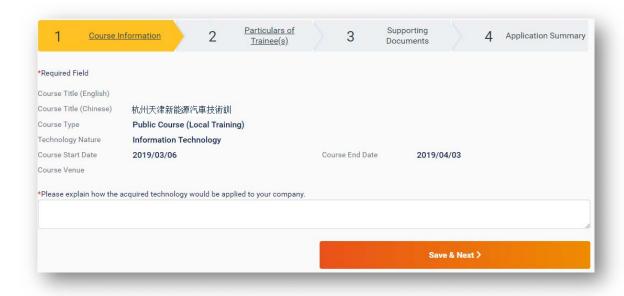


Step 2: Fill in application details

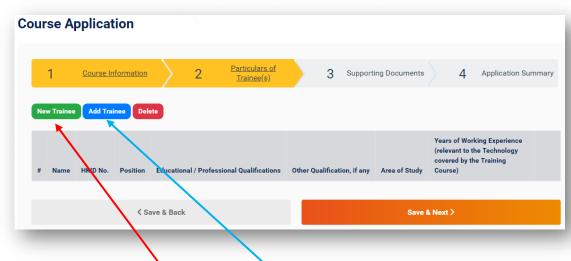
Read the Note for Applicants carefully and click Next to proceed



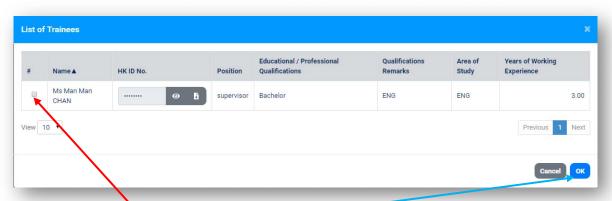
- ♣ Please explain how the acquired technology would be applied to your company
- ♣ Click Save & Next to proceed



Step 3: Assign trainee(s) to the application



- Click New Trainee to create a new record if the record of the trainee to be applied for the training grant had not been created in the system
- Alternatively, if the record of the trainee had been created before or applied for training grant, simply click Add Trainee to select the trainee from the existing list:



- Tick the box and click ok to assign trainees to the application
- Points to note:
 - To remove trainee from current application, click Delete. This trainee record will be removed from current application but still selectable for other application in the future



Step 4: Provide supporting document(s)

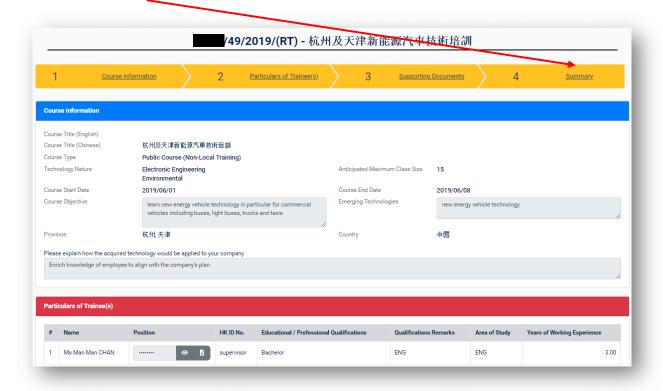
Click Upload to provide copy of HKID card for each trainee if it has not been provided before

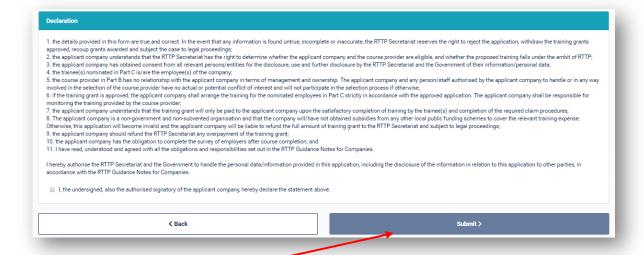


- ♣ Click Save & Next to proceed
- Points to note:
 - Company will be asked to furnish additional information to support the trainee concerned to apply for the training grant if the background/ experience of the trainee is not relevant to the advanced technology.
 - Company can upload the supporting document by clicking Upload

Step 5: Verify information and submit the training grant application

Click Summary to verify the information provided





- ♣ Click Submit to complete the training grant application process
- **4** Points to note:
 - Only user with the role of "Administrator" or "Authorised Person" can submit the application
 - Administrator" can grant access right to other user accounts by assigning the respective role of the user

4. Submit training grant application for tailor-made courses

Flow for submit training grant application for tailor-made course

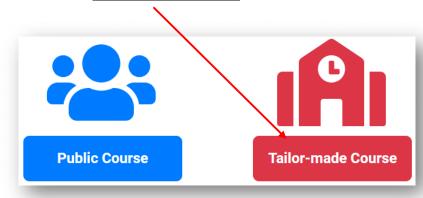
- Fill in application details
- Furnish trainer(s) particulars
- Assign trainee(s) to the application
- Provide supporting document(s) of copy of HKID card for each trainee
- Fill in breakdown of training costs
- Provide supporting documents
 - Verify the information and Submit
- Complete

Step 1: Fill in application details

Click Course Application from the menu bar



← Click Tailor-made Course from the main menu

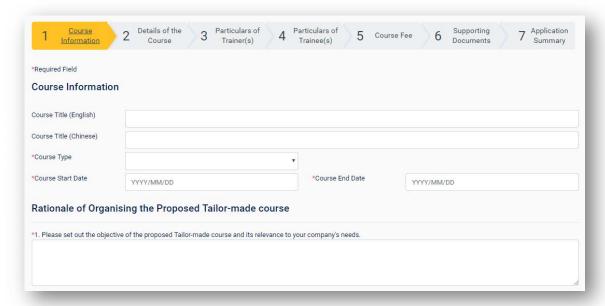


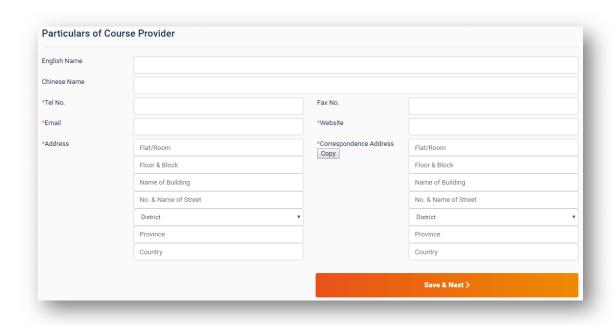
Read the note for applicants carefully and click Next to proceed

Note For Applicants

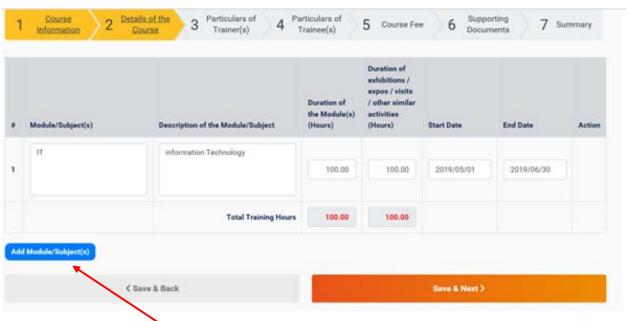
a. Company should provide all the information required in this form. The information collected will be used for processing the appl ion for training grant. RTTP Secretariat may disclose the information of the application to the Government, statutory bodies or third parties for the purposes stated in the RTTP Guidance Notes for Companies. RTTP Secretariat undertakes to keep personal data provided by applicants confidential and will not use the information for direct marketing purpose. In accordance with the Personal Data (Privacy) Ordinance, the trainee has the right: (i) to check whether VTC holds his / her personal data; (ii) to request a copy of such data; and (iii) to require VTC to correct any of the personal data which is inaccurate. Sufficient information will need to be provided to establish identity, otherwise VTC shall refuse to comply with the request. b. Company applying for training grant should fulfill the following requirements (i) registered in Hong Kong under the Business Registration Ordinance (Cap. 310); (ii) non-government and non-subvented organisation; and (iii) the employee nominated is a Hong Kong permanent resident with the necessary background / experience relevant to the advanced te c. Companies may choose to send a copy of each trainee's Hong Kong Identity Card together with the application form or to present the Hong Kong Identity Card in person to the staff of the RTTP Secretariat for checking the trainee's eligibility for RTTP training grant. d. The RTTP Secretariat will acknowledge receipt of your application within seven working days after the submission of the application form contact the RTTP Secretariat. Next >

Fill in course information





- ♣ Click Save & Next to proceed
- Fill in details of the course



Points to note:

Click Add Module(s)/Subject(s) to include a row and click Delete to erase that row

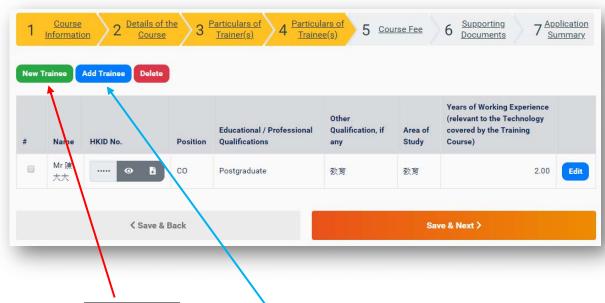
Step 2: Furnish trainer(s) particulars

♣ Fill in the particulars of all trainers or training organisations

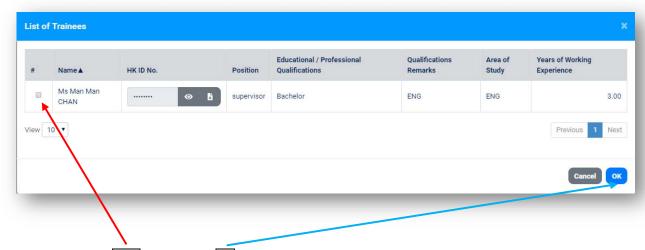
Course Information	2 Details of the Course 3 Particul		Course Fee 6 Supporting Documents	7 Applicat
Trainer(s) Information				
*Required Field				
Trainer				
*Salutation	Mr	•		
*Last Name	WONG	*First Name	Steven	
*Educational / Professional	Postgraduate	*Area of Speciality	Engineering	
Qualifications				
Other Qualification, if any				<i>t</i>
er autoporture				
*Name of Present Employer		*No. of Years		
*Position		*Job Description		Dele
		4		7/2
Any Other Information				

*Prev	ious working experience relevant to	the proposed training course			
#	Name of Previous Employer	No. of Years	Position	Job Description	
1			6	6	Delete
Add					
√ Save & Back			Save & Next >		

Step 3: Assign trainee(s) to the application



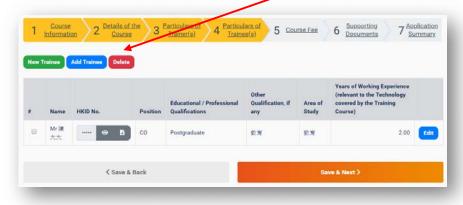
- Click New Trainee to create a new record if the record of the trainee to be applied for the training grant had not been created in the system
- Alternatively, if the record of the trainee had been created before or applied for training grant, simply click Add Trainee to select the trainee from the existing list:



Tick the box and click ok to assign trainees to the application

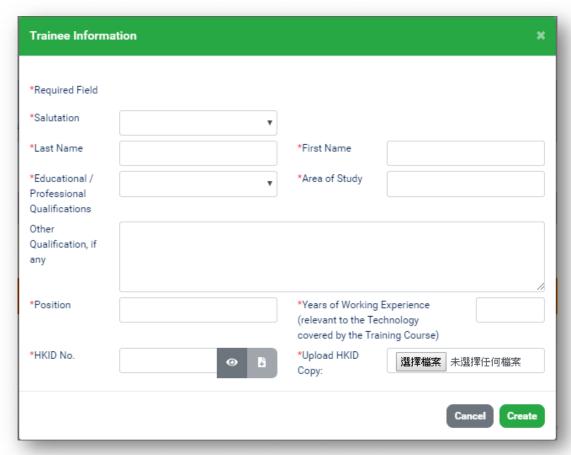
♣ Points to note:

To remove trainee from current application, click Delete. This trainee record will be removed from current application but still selectable for other application in the future



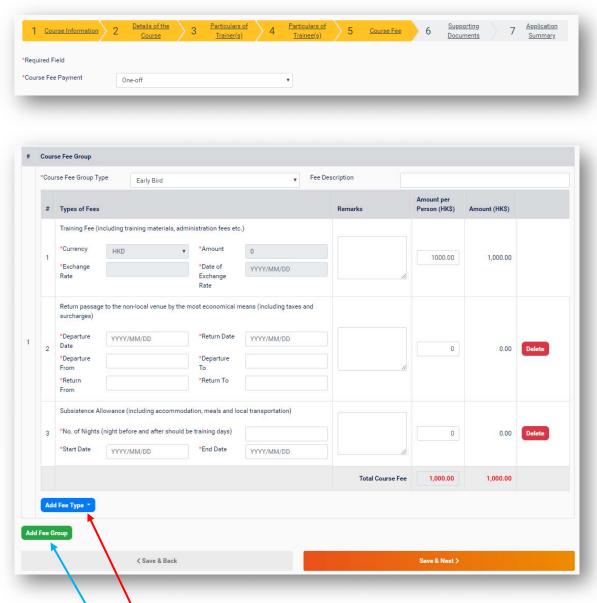
Step 4: Provide supporting document of copy of HKID card for each trainee

Click Upload to provide copy of HKID card for each trainee if it has not been provided before



- Click Create to proceed
- **Points to note:**
 - Company will be asked to furnish additional information to support the trainee concerned to apply for the training grant if the background/ experience of the trainee is not relevant to the advanced technology.

Step 5: Fill in breakdown of training costs



Points to note.

- Return passage and subsistence allowance per trainee are required to fill in for non-local training
- Click Add Fee Type to include return passage, subsistence allowance or other fees
- Click Add Fee Group to create another group of training fee

Step 6: Provide supporting documents

Course Venue

Flat 8

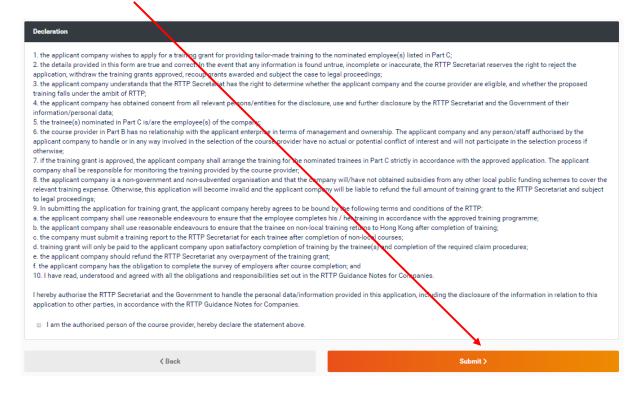
Company could upload the supporting document by clicking Upload such as the course pamphlet, itinerary, background of speakers / trainers etc.



Step 7: Verify information and submit the training grant application

Click Summary to verify the information provided Reindustrialisation and Dashboard / Course Application / My Application **Technology Training Programme Industry 4.0 Course** 2 Details of the Course Information 5 Course Fee 7 Summary Course Information **Course Information** Course Title (English) Course Title (Chinese) 工業 4.0 課程 Course Type Tailor-made Course (Local Training) Course Start Date 2019/05/01 Course End Date 2019/06/30

Click Submit to complete the training grant application process



Points to note:

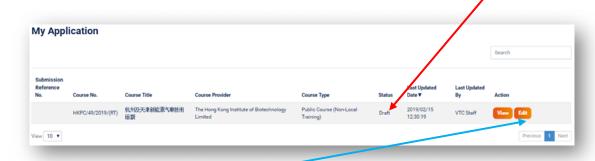
- Only user with the role of "Administrator" or "Authorised Person" can submit the application
- Administrator" can grant access right to other user accounts by assigning the respective role of the user.

5. Enquire application progress

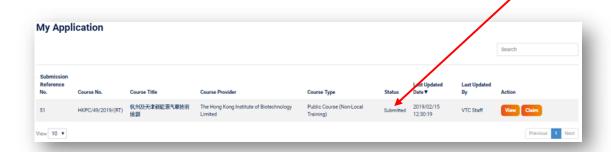
4 All application progress can be tracked in My Application



For application being drafted, the status will be marked as Draft

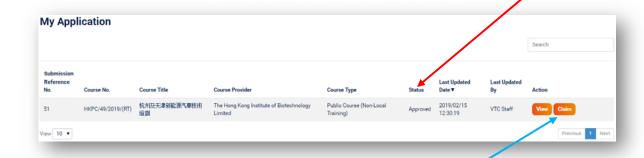


- ♣ Click the Edit to continue to fill in the training grant application
- For application had been submitted, the status will be marked as Submitted



- **Points to note:**
 - No further changes are allowed for all submitted applications

For application had been approved, the status will be marked as Approved



♣ The claim forms can be downloaded by clicking Claim button

Frequently Asked Questions

1. I want to submit training grant application, but I do not have login account yet. What should I do?

You should approach your company's "Administrator" to create a user account for you.

2. How do I know who can login to the RTTP Online Application System in my company?

If you are the "Administrator" of the company, go to "My Users" and you can manage all users under your company.

3. Is there any limit for number of user accounts in my company? No.

4. What is the difference between Contact Person, Authorised Person and Administrator?

Contact person can draft training grant application only, while the Authorised person can draft and submit application (even drafted by others) for course registration. Administrator can draft and submit application, as well as manage the user accounts and update company particulars.

5. What can I do if I forgot my password?

You may seek assistance from the "Administrator" of your company to reset your password. An activation email will be sent to you. Follow the steps in the email to reset your password.

If you are the "Administrator" of your company, please contact RTTP Secretariat to reset your password.

6. My company's Business Registration Certificate had been renewed. How to update it in the system?

If you are the "Administrator" of your company, go to "My Organisation" and upload a file with renewed Business Registration Certificate. Please remember to update the expiry date as well.

7. How to select the classification of "Educational/Professional Qualification"?

The classification of "Educational / Professional Qualification" is as follows:

- ♣ Postgraduate: Higher degrees (e.g. master degrees) or equivalent
- First degree or equivalent
- Sub-degree: Associate Degree/ Higher Diploma/ Professional Diploma/High Certificate or equivalent
- Senior Secondary: Secondary 4-6, Diploma, Hong Kong Diploma of Secondary Education Examination, Diploma of Vocational Education/Foundation Diploma/Yi Ji Diploma or equivalent
- ☐ Junior Secondary: Secondary 1-3 or equivalent
 ☐

8. Why I cannot submit training grant application in the last step?

Only specific role of users can submit training grant application, i.e. "Authorised Person" and "Administrator". Please contact your "Administrator" to see if an appropriate role had been granted to you.

9. How do I know the status of my application?

The column "Status" in "My Application" shows the status of each application.